

ACO Name and Location

LHP Accountable Care, LLC
Previous Name: Crescent City ACO, LLC
200 Henry Clay Avenue
New Orleans, LA 70118

ACO Primary Contact

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Organizational Information

ACO Participants:

ACO Participants	ACO Participant in Joint Venture
New Orleans Physician Services, Inc	N
West Jefferson Physician Services	N
Crescent City Physicians, Inc.	N
Access Health Louisiana	N
Uptown Nephrology	N
Patricia Jackson MD LLC	N
University Medical Center Management Corporation	N
MacArthur Primary Care Center	N
LCMC Health Clinical Services LLC	N
WJH Physician Services	N
East Jefferson General Hospital	N
East Jefferson Physicians Group LLC	N

ACO Governing Body:

Member Last Name	Member First Name	Member Title/Position	Member's Voting Power (Expressed as a percentage or number)	Membership Type	ACO Participant Legal Business Name and D/B/A, if applicable
Heaton	John	Medical Director	1	Other	
Vitter	Margaret	ACO Executive	0	Other	
Bertsch	Jennifer		1	ACO participant representative	Crescent City Physicians, Inc.
Casey	Lisa		1	ACO participant representative	East Jefferson Physicians Group LLC
Dietrich	Damon		1	ACO participant representative	New Orleans Physician Services, Inc.
Fox	April		1	ACO participant representative	Uptown Nephrology
Joseph	Kevin		1	ACO participant representative	Access Health Louisiana
Lege	Christopher		1	ACO participant representative	Crescent City Physicians, Inc.
Sontheimer	Stephen		1	Medicare	

				beneficiary representative	
Theis	James		1	ACO participant representative	Patricia Jackson Md LLC

Key ACO Clinical and Administrative Leadership:

ACO Executive: Margaret Vitter

Medical Director: John Heaton, MD

Compliance Officer: MaryAnn O'Brien

Quality Assurance/Improvement Officer: Cheri Miller

Associated Committees and Committee Leadership:

Committee Name	Committee Leader Name and Position
Quality & Care Delivery	Cheri Miller, RN, BSN, Director of Care Management
Technology & Analytics	Damon Dietrich, MD, Chief Medical Information Officer

Types of ACO Participants, or Combinations of Participants, that Formed the ACO:

- Network of individual practices of ACO professionals
- Hospitals employing ACO professionals
- Federally Qualified Health Center (FQHC)

Shared Savings and Losses

Amount of Shared Savings/Losses:

- Second Agreement Period
 - Performance Year 2019, \$902,714
- First Agreement Period
 - Performance Year 2019, \$902,714
 - Performance Year 2018, \$0
 - Performance Year 2017, \$2,943,291
 - Performance Year 2016, \$0

Note: Our ACO participated in multiple performance years during Calendar Year 2019. Shared savings/losses amount reported for Performance Year 2019 therefore represents net shared savings or losses across all performance years in 2019 and is shown under all agreement periods in which the ACO operated during Calendar Year 2019.

Shared Savings Distribution:

- Second Agreement Period
 - Performance Year 2019
 - Proportion invested in infrastructure: 10%
 - Proportion invested in redesigned care processes/resources: 10%
 - Proportion of distribution to ACO participants: 80%
- First Agreement Period
 - Performance Year 2019
 - Proportion invested in infrastructure: 10%
 - Proportion invested in redesigned care processes/resources: 10%

- Proportion of distribution to ACO participants: 80%
- Performance Year 2018
 - Proportion invested in infrastructure: N/A
 - Proportion invested in redesigned care processes/resources: N/A
 - Proportion of distribution to ACO participants: N/A
- Performance Year 2017
 - Proportion invested in infrastructure: 10%
 - Proportion invested in redesigned care processes/resources: 10%
 - Proportion of distribution to ACO participants: 80%
- Performance Year 2016
 - Proportion invested in infrastructure: N/A
 - Proportion invested in redesigned care processes/resources: N/A
 - Proportion of distribution to ACO participants: N/A

Note: Our ACO participated in multiple performance years during Calendar Year 2019. Distribution of shared savings reported for Performance Year 2019 therefore represents the distribution of the net shared savings across all performance years in 2019 and is shown under all agreement periods in which the ACO operated during Calendar Year 2019.

Quality Performance Results

2019 Quality Performance Results:

ACO Quality Measure Number	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	83.40	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	94.12	94.11
ACO-3	CAHPS: Patients' Rating of Provider	93.30	92.69
ACO-4	CAHPS: Access to Specialists	84.23	81.54
ACO-5	CAHPS: Health Promotion and Education	58.77	60.44
ACO-6	CAHPS: Shared Decision Making	57.92	62.78
ACO-7	CAHPS: Health Status/Functional Status	73.45	73.79

ACO-34	CAHPS: Stewardship of Patient Resources	27.07	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	91.57	92.84
ACO-46	CAHPS: Care Coordination	86.76	86.89
ACO-8	Risk Standardized, All Condition Readmission	14.53	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	59.52	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	1.77	1.87
ACO-13	Falls: Screening for Future Fall Risk	83.92	84.04
ACO-14	Preventative Care and Screening: Influenza Immunization	62.55	74.77
ACO-17	Preventative Care and Screening: Tobacco Use: Screening and Cessation Intervention	73.08	78.04
ACO-18	Preventative Care and Screening: Screening for Depression and Follow-up Plan	80.40	70.40
ACO-19	Colorectal Cancer Screening	39.04	70.76
ACO-20	Breast Cancer Screening	67.87	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	80.57	82.17

ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	21.03	13.88
ACO-28	Controlling High Blood Pressure	79.53	75.04

Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.

For Previous Years' Financial and Quality Performance Results, Please Visit data.cms.gov.