

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:

Discrimination is Against the Law

LCMC Health complies with applicable Federal civil rights laws and does not

discriminate on the basis of race, color, national origin, age, disability, or sex. LCMC Health does not exclude people or treat them differently because of race, color, national origin,

age, disability, or sex.

LCMC Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact MaryAnn, O'Brien

If you believe that LCMC Health has failed to provide these services or

discriminated in another way on the basis of race, color, national origin, age, disability, or sex,

you can file a grievance with:

MaryAnn O'Brien, Chief Compliance Officer LCMC Health 1100 Poydras Street 2500 Energy Centre New Orleans, LA 70163 504.896.3030

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, MaryAnn O'Brien, Chief Compliance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human

Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint



Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame

al

Children's Hospital: 504.896.9367

Touro Infirmary: 504.897.7135

University Medical Center New Orleans: 504.702.3000

West Jefferson Medical Center: 504.349.1134

New Orleans East Hospital: 504.592.6898

East Jefferson General Hospital: 504.503.4000

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số

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