

# LCMC Health Nurse Hotline

**504.962.6202**

Available Monday – Friday, 7 am–11 pm  
Saturday – Sunday, 8 am–8pm



## Your first step in receiving **healthcare with heart**



The LCMC Health Nurse Hotline is a free nurse service available to all members of the community. We know that you may have concerns or questions regarding your health or seeking care during this challenging time.

Our experienced nurses are here to guide you with:

### **COVID-19 screening and test results**

If you're experiencing COVID-19 symptoms, our nurses can provide an initial screening and up-to-date information on testing locations and availability in the greater New Orleans area. You can also call the hotline to find out test results for tests performed at one of our locations.

### **Return-to-work screenings**

Does your employer require a COVID-19 return-to-work clearance by a healthcare provider? Our nurses can facilitate an assessment and coordinate a virtual primary care visit to generate a return-to-work letter for your employer if appropriate.

### **Address any concerns or questions related to your health**

If you're concerned about coming in to seek care at one of our facilities during this time or not sure if you should come in, we can help guide you.

### **Assistance with finding care within our health system**

Not sure where to start to find care? We'll navigate you and point you in the right direction.



### **Connecting you with a primary care provider or specialist**

If you have a primary care physician, we can help you with following up. If you're in need of a new primary care provider or specialist, we'll help find the best fit for you.

### **Learn more about the LCMC Health Patient Portal at [LCMHealth.org/patientportal](https://www.lcmchealth.org/patientportal)**

For technical support, questions about features, or help navigating the portal, call support at 866.662.6161 or email [patientportal@lcmchealth.org](mailto:patientportal@lcmchealth.org).

**LCMHealth.org**