Your rights

- You have the right to receive considerate, respectful and compassionate care in a safe setting, regardless of age, gender, race, national origin, religion, sexual orientation, gender identity, disabilities, handicap, diagnosis, or ability to pay;
- You have the right to receive care in a safe setting or environment, with respect and recognition of individuality in an environment that maintains privacy, dignity, and aids to a speedy recovery;
- You have the right to be told the names of and functions assigned to your doctors, nurses, and all health care team members directing and/or providing your care;
- You have the right to have a family member or person of your choice and your own doctor notified promptly of your admission to the hospital. Each provider shall introduce himself or herself by name or by wearing a name tag;
- You have visitor rights during your stay including the right to have someone remain with you for emotional support during your hospital stay unless your visitor’s presence compromises your or others’ rights, safety, or health. You have the right to deny visitors;
- You have the right to be told by your doctor about your health status, diagnosis and possible prognosis, the treatment alternatives and the risks of treatment, and the expected outcome of treatment, including unanticipated complications or untoward events;
- You have the right to refuse treatment or continue treatment, and the right to withdraw consent for participation in your treatment. You have the right to request information regarding financial assistance available through the hospital;
- You can expect that all communication and records, including electronic health information, about your care are confidential, unless disclosure is permitted by law. You have the right to see or obtain a copy of your medical records upon written or oral request as quickly as the hospital’s record keeping system permits. You may request to add information to your medical record by contacting the Medical Records Department. You have the right to request a list of people to whom your personal health information was disclosed by the hospital;
- You have the right to spiritual services;
- You have the right to give or refuse consent for recordings, photographs, films, or other images to be produced or used for purposes other than identification, diagnosis, or treatment of your condition or treatment of the item is used;
- You have the right to be free from restraints and neglect, harassment, or mistreatment;
- You have the right to receive considerate, respectful and compassionate care in a timely manner. You can expect to be told in a timely manner about your care, your plan of care including its goals and expected outcomes, the right to know the identity and function of all health care team members directing and/or providing your care;
- You have the right to provide consent or refusal in accordance with experimental or other medical research studies. You are expected to provide complete and accurate information about your health and medical history, including present condition, past illnesses, hospital stays, medicines, vitamins, herbal products, and any other matters that pertain to your health, including perceived safety risks.
- You are asked to please leave valuables at home and bring only necessary items for your hospital stay;
- You are expected to treat all hospital staff, other patients, and visitors with courtesy and respect; abide by all hospital rules and safety regulations; and avoid the use of loud noises, levels, privacy, and number of visitors.
- You are expected to provide complete and accurate information about your health insurance coverage and to pay your bills in a timely manner;
- You have the responsibility to keep appointments, be on time, and call your health care provider if you are unable to keep appointments;
- You are expected to actively participate in your care, treatment, and service plan recommended by your healthcare providers;
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