

## How Touro is keeping patients safe and healthy

We understand it can be worrisome to go to the hospital during a pandemic, but at Touro your health and safety are our top priority. Things may look a little different right now, but it's all to protect you and our community.

- **Entrance restrictions, screenings and masking:**

- We have limited the entrances to our hospital to the Main Prytania street entrance and the Emergency Room entrance on Delachaise street. Our entrance restrictions ensure everyone in our facility is utilizing best practices.
- All patients, visitors and employees will have their temperature checked at the entrance and will be asked if they are experiencing a cough, body aches, and/or gastrointestinal issues. Anyone that presents with symptoms or a fever over 100<sup>0</sup> will undergo further screening before entering.
- All patients, visitors and employees are issued a mask upon entering. Masks must be worn at all times while in the hospital or facility.
- Visitors are restricted with the exception of those that are essential to the care of the patient. Please visit [Touro.com](https://www.touro.com) for updated visitor guidelines.

All of these new guidelines make walking in the halls at Touro as safe as possible. Everyone is protecting each other with face masks.

- **Social Distancing:**

- Touro is practicing social distancing to reduce the risk for spreading illnesses. Waiting rooms and registration areas, have reduced seating and placed markers on the ground to help patients practice social distancing. We are also staggering appointment times to help reduce the number of patients in a service area at one time.

Any healthcare worker that comes in close proximity to patients, has appropriate personal protective equipment and follows guidelines for usage and disposal to ensure patient safety.

- **Precautionary testing:**

- Any patient being admitted to the hospital or undergoing a surgery or procedure that involves anesthesia, will be tested for COVID-19 prior to admission or procedure. This helps us identify who we need to take extra precautions with when providing care.

- **Patient Safety:**

- Our patients' health and safety is our top priority.
- Our cleaning and sanitation processes go above and beyond recommended guidelines. Terminal cleaning, an intense disinfecting procedure, is performed between patients undergoing surgeries and

procedures and a TRU-D cleaning, technology using UV light disinfection, is used daily. Both methods of cleaning are proven to kill viruses including coronavirus.

- Any patients with infectious diseases remain in isolated units in a separate wing of the hospital to prevent the spread of infection. Touro has designated inpatient units, ICU unit and care teams for COVID positive patients.
- Touro follows guidelines from the Centers for Disease Control and Prevention to protect patients, staff and the community from the spread of viruses and illnesses.

As we all know this pandemic is a fluid situation. Touro will continue to make necessary operational changes and update you as the situation progresses. Thank you for trusting us with your care.